

Health and Social Care

Improving and increasing the involvement of service users and service delivery staff in the development, design and improvement of health and care services

What we're doing

- Developing and delivering a first iteration of the 'design school' model in key health and social care areas, such as the delivery of the National Care Service.
- Supporting the newly established Lived Experience Expert Panel and Stakeholder Register to meaningfully participate in decision-making within health and social care.
- Developing and agreeing an approach to assessing impact and learning from co-design activities across health and social care.
- Continuing to develop the remit and role of the civil society group to play an active and ongoing role as a critical friend. The civil society group will support development and progress of co-design activity across health and social care.

Key terms

Lived Experience Expert Panels are made up of people who have real experience of needing, using or giving social care support in Scotland.

The Stakeholder Register will help Scottish Government understand which organisations want to take part in future co-design activities. Organisations in Scotland with an interest in health and social care can apply to take part in our Stakeholder Register.